

# Report an Issue

***Have you seen something out in the community that we should know about? Let us know! There are a number of ways you can report an issue to Council.***

## Contact Us

Our Customer Service Team are always ready to help you with your enquiry or assist in creating a Customer Request on your behalf. Contact them today via phone or email.

✉ info@yarriambiack.vic.gov.au

📞 (03) 5398 0100

📞 1800 065 647 (free call)

🌐 www.yarriambiack.vic.gov.au

📍 34 Lyle Street, Warracknabeal

✉ PO BOX 243  
Warracknabeal 3393

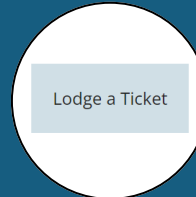
## Lodge a Ticket online via our Portal - Simple and beneficial!



Go to our website  
[www.yarriambiack.vic.gov.au](http://www.yarriambiack.vic.gov.au)



Select Report an Issue



Select Lodge a Ticket



Sign In or Lodge a Ticket Without Logging In



Fill in the Form and Create Ticket

Lodging a ticket via our Portal, and signing in, allows you to view your ticket, receive updates, notifications, and add additional comments. If you choose not to sign in, you will be able to view your ticket. Filling out the online form is simple, easy and practical and allows numerous benefits if you sign in!

**Snap  
Send  
Solve**

## Snap Send Solve - another way to communicate with us!

Use the Snap Send Solve app to tell us about issues in our community. You can download the Snap, Send, Solve app for free from the App Store or Google Play.

Snap Send Solve is not for urgent or emergency work. Report Emergency Works 5398 0100 during business hours, or after hours on 53 98 2467 / 0427 511 550.